

Important Customer Information

Brühl, 26.11.2025

Recover Syst-M / Disposal of non-conform Packaging

Dear Recover Syst-M user,

Mauser Packaging Solutions has set the highest standards when it comes to delivering packaging excellence. With our Recover Syst-M network, we globally collect over 10 million containers on annual basis and ensure that these containers are professionally collected and reconditioned. This is the first step in responsibly extending the lifecycle of packaging.

By returning and reusing empty IBCs and drums, we can divert waste from landfills, reduce the carbon footprint emission of packaging and support the circular economy.

Our technical experts have identified certain brands and counterfeits that are unsuitable for reuse as these containers do not meet Mauser's quality standards. With immediate effect, Mauser will charge fees for collecting IBCs that do not meet our quality standards and requirements. These fees cover transportation, labor, materials and process time, required to responsibly prepare these items for disposal or recycling. Fees are determined on a case-by-case basis.

Please feel very welcome to contact your sales agent or our global customer service teams for any further questions.

We thank you for your support and remain available for any open questions you might have.

Yours sincerely,
Mauser International Packaging Solutions

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