

Terms and Conditions

European Return Program / South Africa

NGC - CSSA has developed a European Return program including South Africa for customers who would like to return empty packaging to a professional reconditioning company, taking care about an environmental friendly and cost effective reconditioning of used packaging. Please find below the details of our Return Program for collection of empty packaging:

Details:






Country: **South Africa**

Local NCG Contact: NCG – Container Solutions SA

Phone: +27 31 700 9572
 Fax: +27 31 700 9540
 Mail: recollect@containersa.co.za

Packaging types within Return Program:

Please find below a list of packaging that NCG can collect on behalf of the European Return Program. We would like to point out that NCG has implemented special return programs for a brought spectrum of customers within the chemical and foodstuff industry. Please check with above mentioned NCG contact in your region if your packaging can be returned under these special terms and conditions:

| | IBC | Plastic Drum s | | Steel Drum s | |
|------------------------------|---|---|---|---|---|
| | PE | Tight Head | Open Top | Tight Head | Open Top |
| Packaging Material |  |  |  |  |  |
| Types | Plastic IBC 600Ltr, 1000Ltr and 1200Ltr | Check with contact person above | Check with contact person above | Check with contact person above | Check with contact person above |
| Minimum Quantity for Pick-Up | 10 FTL | 20 FTL | 20 FTL | By Arrangement | By Arrangement |
| Lead Time for Collection | max. 14 days | max. 26 days | max. 26 days | max. 26 days | max. 26 days |
| Remarks | | | | | |

NGC is not focused on the collection of empty packaging from a certain brand and we do collect reconditionable packaging from all common producers of industrial packaging. Whenever you require special conditions (i.e. drop trailers, regular pickup programs, etc.) in line with the collection of empty packaging at your site. NCG can offer you a tailor made Return Program which fits perfectly to your requirements.

How to order the collection of empty packaging?

Please fill out the collection order formula for your region and return it to above mentioned NCG contact. You will find the relevant collection order as a download file in our country specific download area on our homepage). NCG will confirm the receipt of your order in writing to you. You can expect that packaging is collected within above mentioned maximum Lead Time for Collection.

What is the price for this service?

The collection of empty packaging is free of any charge if returned packaging meets collection criteria of NCG in Europe. In general this means that packaging needs to be safe for transport and does not bear any risk for human being nor the environment but please see attached [General Terms and Conditions](#) and our [Collection Criteria for Empty Packaging](#) for further details.